

CGHS BENEFICIARIES WELFARE ASSOCIATION OF INDIA

CGHS CIRCULARS 2021-2022

THE BOOK
INCLUDES
ALL THE
IMPORTANT
CIRCULARS
ISSUED BY
CGHS
FROM
1/1/2021
TO
31/12/2022

2023

COMPILED BY :

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FOREWARD

CGHS issues many circular from time to time. We get them from various sources ,read and keep the abstract in mind . We in the association get lot of queries from members . Often we know the answer but do not have written proof to support. We try to search the same but we are not able to trace it or have to spend lot of time to trace it. TO overcome this problem I thought of consolidating all such circulars Issued in nyear 2011 TO 2020 which was released in Jan 2021. the form of e book for the benefit of assocition members .

In Cintinuation of same Now Iam relaesing this book CGHS CIRCULARS 2021-2022 which contains all important circualrs from Jan 2021 to December 2022 . I hope members will find it useful.

Regards
Chandra Kant Bapat
National co-ordiantor
CBWAI

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S-11011/09/2019/Addl.DDG(HQ)/CGHS
 Government of India
 Ministry of Health & Family Welfare
 Directorate General of CGHS

Nirman Bhawan, New Delhi
 Dated the 11th February , 2021.

OFFICE MEMORANDUM

Sub: CGHS Rates for 21 Treatment procedures/ Investigations in continuation of 2014 CGHS rates.

With reference to the above mentioned subject the undersigned is directed to draw attention to the Office Memoranda No S- 11011/09/2019/Addl.DDG(HQ)/CGHS dated 14.01.2020 and 03.06.2020 vide which CGHS rates have been notified by the Government for 15 and 25 investigations and procedures respectively for treatment at CGHS empanelled Health Care Organizations (HCOs) and to state that it is now decided to notify CGHS package rates for another 21 investigations/ treatment procedures as per the details given under and shall be treated as part of CGHS package Rates 2014.

S No	Investigations/ procedures/ implants	CGHS rate for NABL/ NABH Accredited
1	IL 6	Rs 1600/-
2	HR CT chest	Rs 2000/ –
3	Fluid air exchange	Rs 5000 /-per eye
4	C3F8 GAS Injection	Rs 5000 /-per eye
5	Diurnal variation of IOP	Rs 1500
6	Silicon Oil inj	Rs 5000 /-per eye
7	ERM Peeling	Rs 7000 /-per eye
8	ERM Removal	Rs 3000 /-per eye
9	ILM Membrane peeling	Rs 3000 /-per eye
10	Punctoplasty	Rs 6500/ – per eye
11	Punctal plug (Collagen/Silicon)	Rs 4000/- per eye
12	Laser Trabeculoplasty Genioplasty B/E	Rs 16000/- Both eyes
13	Eye laser pulse therapy	Rs 3500/- per eye
14	Glaucoma valve/Glaucoma Ahmed valve	Rs 15000/-
15	Malyugin Ring	Rs 10,000/-
16	Globe exploration	Rs 10,000/-
17	Scleral fixation Tissue glue	Rs 8400/ –
18	Fibro optic Nasal Endoscopy	Rs 2300/-
19	Video Stroboscopy	Rs 5500/-
20	Video Bronchoscopy with BA L	Rs 10,000/-

21	Sleep deprived EEG	Rate shall be the same CGHS rate of EEG/ Video EEG
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2. The rates for investigations from S.No 1 to S.No 21 are for NABL/NABH Accredited The rates for non-NABL/non-NABH Accredited HCOs shall be 15% less.

3. The rates shall come into force from the date of issue of O.M.

5. This issues with the concurrence of Integrated Finance Division, MoHFW vide CD No 2643 dt 08.02.2021.

(Dr. G.D. Palia)
Addl.DDG(HQ) , CGHS

File NO.S.1103011/2021-EHS

(by E-mail)

Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
(EHS Section)

Dated, the 02nd March, 2021
Nirman Bhawan, New Delhi

To
Shri T.K. Damodaran,
Chennai,
(email: tkdpoduval[@]gmail.com/
tkdamodarapoduval[@]outlook.com)

Subject: Extension of CGHS facilities to beneficiaries outside India.

Sir,

I am directed to refer to your email dated 06.02.2021 on the above noted subject and to say that your petition has been examined in the Ministry. As per rule 11 of CS(MA) Rules, 1944, a Government Servant and his/ her family members are eligible to obtain medical treatment outside India or, as the case may be, to claim reimbursement of the cost of medical treatment obtained inside or outside India. It is, therefore, evident that the term 'Government Servant', denotes all serving central government employees (CGHS as well as CSMA beneficiaries). Hence, the provisions of CS(MA) Rules, 1944 are applicable in case of serving Central Government employees. Further, as CS(MA) Rules are not applicable to pensioners, provisions relating to treatment abroad are not applicable in their case.

2. This issues with the approval of competent authority.

(Sandeep Kumar)
Under Secretary to Govt. of India

File No. 1-030/2020/CGHS/AD(HQ)/027
1-030/2020/CGHS/AD(HQ)/027
Govt. of India
Min. of Health & Family Welfare
Directorate General of CGHS

545-A Nirman Bhawan, New Delhi.
Dated the May , 2021

OFFICE ORDER

Subject: Clarification regarding payment of CGHS Subscription through Bharatkosh

With reference to the above subject attention is drawn to OM of even Number dated 21st July 2020 vide which guidelines were issued for payment of CGHS subscription online through Bharatkosh and to state that this Directorate is in receipt of the difficulties faced by central government pensioners in obtaining CGHS Cards.

The matter has been taken up with the Office of Chief Controller of Accounts, Min. of the Health & Family Welfare and on the basis of clarifications received , it is now decided to issue the following clarification which may be read in continuation of the [OM dated 21.07.2020](#) to provide hassle free services to beneficiaries:

Issue of CGHS Card on the basis of a provisional receipt received from NTRP:

GTR6 / GTR7 Receipt can be accepted for consideration of issue of CGHS Card. Provisional receipt is not acceptable.

It is clarified that in NTRP two kind of receipts generated GTR6 and GTR7.

GAR6 – when transaction on NTRP is successful and the amount is successfully received through payment gateway. It gets generated the moment transaction is successful. GAR6 may be accepted if a successful online transaction made by the user through Credit Card, Debit Card, Net Banking or UPI.

GAR7 (Challan) – Amount received by The NTRP payment gateway has been accounted for in PAOs accounts & deposited in Consolidated funds of India (CFI). It gets generated the moment Scroll is received and CFI is credited (Transaction +2 days as per CAM). Copy of Challan (GAR 7) Receipt is considered for providing service for transactions through NEFT/ RTGS mode.

Provisional receipt is generated only in case of payment made through NEFT/ RTGS mode. However, the accuracy of the UTR entered is only verified once the scroll is received from RBI & consumed and the challan (GAR7) is generated.

Hence, for transactions through NEFT/ RTGS mode, copy of challan (GAR 7) receipt is considered for providing service

ii. User remits the CGHS subscription towards incorrect PAO inadvertently

It is clarified that NTRP receipts paid to other CGHS unit /DDO can be accepted by the Additional Director, CGHS for issue of CGHS Cards to beneficiaries and take up the matter with PAO and on the receipts of details from CGHS, same can be adjusted between the PAOs. This will reduce the hassles to beneficiaries.

Sd/-
(Dr Sanjay Jain)
Director,CGHS

44/60/MCTC/CGHS2021/DIR/CGHS
Govt. of India
Min. of Health & Family Welfare
Department of Health & Family Welfare
Directorate General of CGHS

545-A Nirman Bhawan, New Delhi.
Dated the 16th June, 2021

OFFICE MEMORANDUM

Subject: On boarding of CGHS empanelled HCOs on NHA IT Platform for paperless Hospital Billing

CGHS has initiated the process of transitioning of Hospital Billing from UTI-ITSL to National Health Authority (NHA) IT platform to make the entire process smooth and paperless. The hospital bill submission and processing related to CGHS empanelled hospitals and diagnostic centres (also called Health Care Organizations or HCOs) is being implemented through National Health Authority (NHA) IT platform in a phased manner.

1. To achieve the above, all currently empanelled HCOs are required to register themselves with the NHA. The HCOs are required to provide their details on Hospital Empanelment Module . On submission of the HCO details on HEM, it shall be forwarded online to the CGHS Additional Director of the city/HQ for approval. Post approval, HCOs shall receive the login for on boarding the Transaction Management System (TMS) [<https://cghs.nha.gov.in/CGHS/loginnew.htm>].
2. As an extension of the existing system for issue of permissions and referral from CGHS Wellness Centres for OPD consultations, listed investigations, listed procedures and follow-up, the system has now been made online and shall be accessed through the TMS, by the HCO where the beneficiary wishes to avail services. Each OPD consultation/investigation/procedure/follow -up or a set of consultations/investigations/procedures/follow -up issued to a beneficiary would be tagged to a system generated unique referral D. On entering the referral ID in the TMS, the HCO would be able to access the components of the referral ID and the accompanying remarks entered by the doctor in the CGHS Wellness Centre.
3. In case the doctor in the Wellness Centre issues online permission on his/her own, it would be termed as “referral” and in case the doctor issues online permission based on prescription issued by an empanelled hospital specialist, it would be termed as “endorsement”.
4. As per existing CGHS guidelines, when the beneficiary visits the empanelled HCO of his/her choice, he/she is expected to produce the following documents: i. the valid CGHS plastic card/Index card/print out of e-CGHS card : it is mandatory to produce any one of these ii. the CGHS issued printout of the referral having the online generated Referral D or valid prescription(s) from Specialists of Government hospitals or valid prescription issued through eSanjeevani portal (these documents are not required in case of emergencies or in case of beneficiaries of age 75 years and above). In the event of power failure/ net connectivity issues at the Wellness Centre, offline endorsement/referral issued by a Wellness Centre shall be accepted by the HCO.

5. In addition, as an initial step, the HCOs would be required to verify the beneficiaries on the NHA platform through the Beneficiary Identification System (BIS) [<https://bis.pmjay.gov.in/BIS/mobileverify>] as a one-time measure, using the CGHS beneficiary ID or Aadhar Card. Beneficiary would be given the option by the HCO to undergo the Aadhaar authentication, as that would ease the delivery of service. Subsequent visit of the beneficiary to any HCO would not require verification on the BIS.
6. The HCOs would be required to book treatment (OPD consultation/ investigations/procedures/follow-up/admission) of CGHS pensioner beneficiaries and submit claims on the TMS for reimbursement by CGHS.
7. In case of those empanelled laboratories that are providing Home Collection as a special service, they can submit their claims, along with the following (to be collected by the Home Collection Service personnel either digitally or physically) : i. valid CGHS plastic card/print out of e-Index card or paper Index Card/print out of e-CGHS card ii. Copy of online referral print-out issued from CGHS wellness center with Referral ID or valid manual prescription from a government specialist or valid prescription generated through esanjeevani portal Lab Home services need to complete the online BIS process and can proceed with further process of raising the claim.
8. In those cases where the pensioner beneficiary is referred by the CGHS Wellness Centre, he/she would be required to share the referral slip containing the referralID with the HCO. Only a single print out needs to be generated by the CGHS Wellness Centre for ReferralID(s) generated on a single day by a doctor in the Wellness Centre, even if a beneficiary needs to visit multiple HCOs. The HCO, if required, shall retain a scanned copy of the print out and return the original print out to the beneficiary.
9. The HCO would access the Transaction Management System (TMS) [<https://cghs.nha.gov.in/CGHS/loginnew.htm>] of the NHA and enter the referral ID, to view the components (OPD consultation/investigation/procedure/follow up) advised/endorsed by the CGHS doctor through the Referral Module. The HCO would select the components which the pensioner beneficiary wishes to get done at that HCO and are available in that HCO.
10. If the beneficiary is required to visit another HCO for remaining components of a referral ID, the subsequent HCO(s) would be able to view all the components in the referral ID including those that have been consumed by the previous HCO on TMS. However, the subsequent HCO(s) would be able to consume only those components of the referral ID, that have not been consumed by the previous HCO(s). The details of the status of the referral (consumed or not consumed) would be made available by NHA to the Wellness Centre also.
11. When a beneficiary visits an empanelled hospital for specialist consultation, the specialist would be required to advise the investigations/procedures/further OPD consultation in printed format/ clear legible handwriting, preferably mentioning the CGHS codes (serial number as per the CGHS rate list) to ensure that the doctor in the CGHS Wellness Centre is able to decipher the prescription issued by the empanelled hospital and generate an online “endorsement” through the Referral Module. Beneficiaries of age 75 years and above are not required to visit CGHS Wellness Centres for such “endorsements” for OPD consultations/listed procedures/ listed investigations.
12. For unlisted /unspecified investigations and procedures, advised in OPD, the pensioner beneficiaries (including those of age 75 years and above) would be issued

- permission by the Additional Director of the city/zone, as per extant CGHS guidelines. This permission issued by the Additional Director needs to be uploaded along with other documents by the HCO at the time of raising an intimation. In admitted beneficiaries, no permission is required to be issued by CGHS authorities.
13. In case of pensioner beneficiaries, ex-MPs, Freedom Fighters, serving beneficiaries of CGHS, DGHS and MoHFW, and such other categories of CGHS beneficiaries who are eligible for credit, the empanelled HCO would be required to extend cashless benefit, while the serving and pensioner beneficiaries belonging to autonomous bodies and serving beneficiaries would claim reimbursement from their Ministry/Department for treatment/investigation/procedure/consultation/follow up availed at the empanelled HCO, as per extant guidelines. Currently the hospital billing through NHA IT Platform is for pensioner beneficiaries only.
 14. As per extant guidelines, the following three categories of beneficiaries are not required to visit the CGHS Wellness Centre for issue of permission for OPD consultation/listed investigations/ listed procedures/follow up: i. beneficiaries 75 years of age and above ii. beneficiaries carrying valid prescription(s) issued by specialists of any Government hospital/Centre iii. beneficiaries carrying valid prescription(s) issued through e-Sanjeevani teleconsultation The HCO would be required to upload such prescriptions in the TMS and capture online, the details of treatment/investigations/procedures/further consultations advised in such prescriptions. This process shall also be followed by the HCO, in the event of offline endorsement/referral issued by a Wellness Centre due to power failure/net connectivity issues at the Wellness Centre. This information would also be made available in CGHS database by NHA.
 15. For any deviation or addition of components by the HCO in the online referral/endorsement from the CGHS Wellness Centre or prescription issued by government hospital specialist (including tele-consultation through eSanjeevani), the beneficiary would be required to visit the CGHS Wellness Centre for online endorsement.
 16. Permission from CGHS Wellness Centres is not required for treatment in case of emergencies. Such cases would be auto approved by NHA at the empanelled hospital and treatment would be initiated.
 17. The online intimation through TMS, regarding all beneficiaries registered/admitted by 11.59pm on a particular day, would need to be raised by the HCO by 11.59PM of the next day. A relaxation in this timeline would be given to HCOs till 30/06/2021.
 18. HCOs shall submit the claim on the NHA TMS online system and same will be processed by a panel of claim processing doctors at NHA and approved for payment by CGHS sanctioning authority through TMS. PFMS system has been integrated with NHA's TMS system for processing the payment directly into the bank account of the HCOs, upon sanction by competent authority. The provisions of this memorandum come into force on the date of issue.

(Dr Sanjay Jain)
Director CGHS

Misc. 1-55/2021/CGHS(HQ)/R&H /DIR/CGHS
Govt. of India
Min. of Health & Family Welfare
Department of Health & Family Welfare
Directorate General of CGHS

545-A Nirman Bhawan, New Delhi.
Dated the 16th June , 2021

OFFICE MEMORANDUM

Subject: Processing of Hospital Bills of HCOs empanelled under CGHS on NHA-IT Platform

With reference to the above subject the under signed is directed to draw attention to the [OM of even number dated 1st June 2021](#) vide which instructions have been issued that CGHS bill processing system shall be onboard the NHA Platform w.e.f. 1st June 2021 and the HCOs empanelled under CGHS shall utilize this platform for uploading the bills pertaining to pensioner CGHS beneficiaries in a paperless environment.

However, as a measure of abundant caution and to ensure that CGHS beneficiaries do not face any problems in availing treatment facilities from empanelled facilities during this period it has now been decided in partial modification of the earlier OM that both NHA and UTI-ITSL platforms shall run concurrently till midnight of 25th/26th June 2021, after which NHA Platform shall takeover completely. The other terms and conditions of the earlier OM dated 1st June 2021 shall remain unchanged.

All Additional Directors CGHS are directed to inform the HCOs empanelled under CGHS to take necessary steps to shift to the NHA platform. They should also ensure that CGHS beneficiaries do not face any problems and there is no delay in starting the treatment.

This issues with the approval of competent authority.

(Dr Sanjay Jain)
Director CGHS.

File No: S11011/16/2021/CGHS-HEC
Ministry of Health & Family Welfare
Directorate General Central Govt. Health Scheme
(Hospital Empanelment Cell)
(Govt. of India)

Room No. 545- A, Nirman Bhawan, New Delhi

Dated 27th August 2021

OFFICE ORDER

Subject: Extension of facility of cashless treatment to beneficiaries of Ayushman CAPF Scheme.

Reference is invited to this Office Order File No. S 11011/16/2021/CGHS(HEC)/DIR/CGHS dated 25th February 2021. Additional Directors of all the CGHS Cities are again directed to request all the Health Care Organisations (HCOs) empanelled under CGHS, in their respective area's to be empanelled with "Ayushman CAPF Scheme" of NHA and sign MOA with NHA for providing cashless health care facilities to its beneficiaries. Additional Directors of CGHS Cities shall take an immediate action to interact with officials of NHA to facilitate the same.

Dr. Sanjay Jain
Director (CGHS)
Tel. No. 011-23062800

F-No. Z.15025/8/2021/DIR/CGHS
Government of India
Ministry of Health & Family Welfare
Department of Health

Nirman Bhawan, New Delhi
Dated the September, 2021

OFFICE MEMORANDUM

Sub: Grant of Medical Advance for all treatment (OPD and IPD) under CGHS / CS(MS) Rules – clarification regarding

The undersigned is directed to refer to this Ministry's [O.M. No 14025/18/2015-MS/EHSS dated 17.10.2016](#) on the subject mentioned above and to say that a numbers of references seeking clarification on grant of medical advance to CGHS/CS(MA) beneficiaries in respect of treatment procedures for which there are no prescribed CGHS package Dates, are being received in this ministry.

2. In view of the difficulties being faced by CGHS / CS(MA) beneficiaries, the matter has been examined in this Ministry and it has been decided that in case of treatment procedures without Package rates, the admissible amount is [calculated item-wise at CGHS rate](#). Item(s) for which there are no CGHS rates, AIIMS rates shall be considered. If there is no CGHS/AIIMS rate, actual estimate for the procedure shall be considered.

3. The Hospital seeking advance shall provide item-wise break-up of the estimate to facilitate processing of the requests for medical advance, 90% of the admissible rates arrived at, as per para (2) above, would be considered for grant of Medical advance.

4. The other terms and conditions mentioned in the OM No 14025/18/2015-MS/EHSS dated 17th October 2016 shall remain unchanged.

Signed by Rajender Kumar

Date: 22-09-2021 11:37:15

Reason: Approved

(Rajender Kumar)

Under Secretary to Government of India

Z 15025/35/2019/DIR/CGHS/CGHS(P)
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare

Nirman Bhawan, New Delhi
Dated the 1st October, 2021.

OFFICE MEMORANDUM

Sub: Clarification regarding investigations at empanelled Diagnostic Centres in respect of CGHS beneficiaries aged 75 years and above

With reference to the above mentioned subject the undersigned is directed to draw attention to the Office Memorandum of even number dated the 29th May 2019 vide which CGHS beneficiaries aged 75 years and above were permitted to consult Specialists at Hospitals empanelled under CGHS without referral from CGHS and to clarify that there is no provision to undergo investigations at CGHS empanelled Diagnostic Laboratories and Imaging Centres without advice for such investigations from Government Specialists/ CGHS Medical Officer / Specialists of empanelled hospitals. In case of unlisted investigations, approval of Competent Authority is necessary before undergoing such investigations from empanelled Diagnostic Laboratories and Imaging Centres.

Signed by Sanjay Jain
Date: 01-10-2021 14:06:21
Reason: Approved
(Dr. Sanjay Jain)
Director, CGHS

मिसिल संख्या/File No. 6-86/के.स.स्वा.यो.(मु.)/शिकायत प्रकोष्ठ/2021782-882

GOVT. OF INDIA
Office of the Additional Director CGHS (HQ)
CGHS Bhawan, Sec-13
Rama Krishna Puram
New Delhi 110006

दिनांक: 10.11.2021

Sub: Advisory to follow CGHS guidelines during treatment of CGHS beneficiaries – reg.

It has come to notice that empanelled HCOs withhold original CGHS card and retain original permission/prescription letter of CGHS beneficiaries for unwanted reason. As per CGHS guidelines, the empanelled HCO shall obtain the self-attested copy of prescription letter and CGHS card of the patient & main card holder and can't ask the beneficiary to submit the original prescription letter and CGHS card but to verify the self-attested copies from the original prescription/CGHS cards.

You are hereby directed to follow CGHS guidelines in letter & spirit and not to ask CGHS beneficiaries for original prescription/CGHS card. Similar complaint in future will attract strict action against your HCO as per MOA.

(Dr. G.D. Paliya)
Additional Director, CGHS (HQ) Delhi

**Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
Nirman Bhawan, New Delhi**

F No . 44/49/MCTC/CGHS2021 /DIR/CGHS/

Dated the 17 February , 2022.

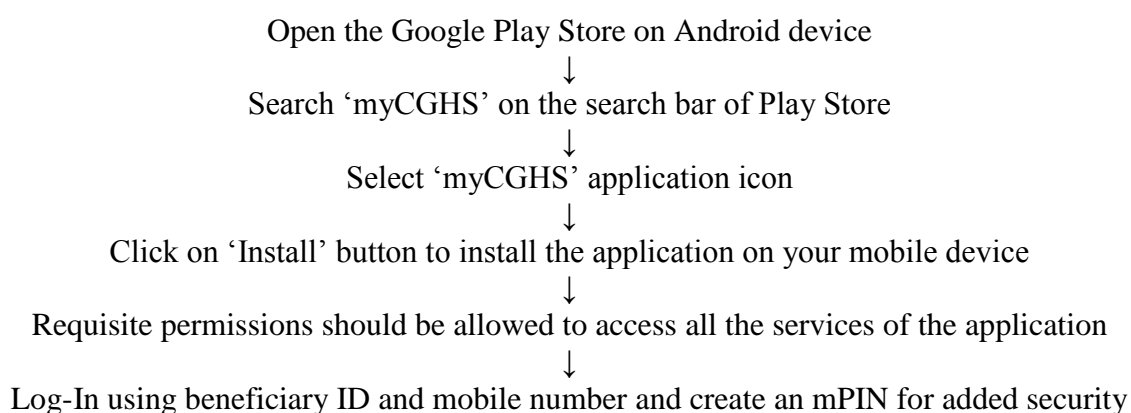
OFFICE MEMORANDUM

SUBJECT: Launch of new CGHS Mobile Application for Android based devices.

With reference to the above mentioned subject and in alignment with its vision of being the first choice in providing quality healthcare services and ensuring holistic well-being across clients entire life span, Central Government Health Scheme has found it imperative to adopt new technology and innovations in the delivery of quality healthcare.

In this regard, CGHS has launched a new mobile application for Android based platforms, named 'myCGHS'. The launch of the mobile app is an important and timely step towards catering to India's increasing digital penetration. 'myCGHS' application shall provide the beneficiaries, CGHS services and updates without venturing out, from the comfort of their homes.

The 'my CGHS' mobile application can be downloaded from the Google Play Store on Android based smartphones by following the below mentioned steps.



Once installed, CGHS beneficiaries can use 'my CGHS' mobile application to access the following services :

i) Appointment Services:

- Book appointment: CGHS beneficiaries can book online appointments using the 'Book Appointment' tab at the Home Page of the application.
- Cancel appointment: CGHS beneficiaries can cancel an already booked appointment by clicking on the 'Cancel appointment' tab.
- My Appointments: details of all the previous appointments, booked appointments and cancelled appointments can be viewed by clicking the 'My appointments' tab.

ii) Medical History:

- Medications: Beneficiaries can access the medication history, with details such as Name of the medicine, Dosages, Relevant advise of the doctor, Source of the prescribed medicine and Prescription date.
- Referrals: Beneficiaries can also retrieve the history of all the issued referrals, Date of the referral, Referral ID, and Name of the issuing wellness centre

iii) Card details:

- Beneficiary Cards: Beneficiaries can access the e-CGHS card and Index card from within the application itself. This card can be used at- par with the original CGHS card for availing services at the wellness centres and empanelled HCOs.
- Family details: Beneficiaries can view details of the dependent beneficiaries, book their online appointments.

v) Medical Reimbursement Claim status:

- Beneficiaries can get to know about the status of their Medical Reimbursement Claims pending with the CGHS as well.

v) Other services that can be accessed even without login are as follows:

- FAQs: Beneficiaries can also view Frequently Asked Questions about CGHS and access News and Highlights for latest CGHS OMs and Updates.
- Details of Empaneled centre, Wellness Centres and CGHS Offices: Beneficiaries can get information about details and location of Empaneled HCOs, Wellness Centres and Offices of the CGHS establishment.
- Nearby Wellness Centres: Beneficiaries can also access the addresses and maps of the CGHS wellness centres, closest to the location of the beneficiary.

Dr Nikhilesh Chandra
Director, CGHS
Tel 011-2306 2800

**Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
Nirman Bhawan, New Delhi**

F. No. H-11017/10/2022/DIR/CGHS

Dated the March , 2022

OFFICE ORDER

Subject: Advisory to Health Care Organizations (HCOs) empanelled under CGHS to follow terms and conditions of empanelment and to charge only CGHS Rates

With reference to the above subject the undersigned is directed to state that as per the terms and conditions of empanelment the Health Care Organizations (HCOs) empanelled under CGHS shall charge only the CGHS prescribed rates. However, there are some reports from some quarters regarding violations of these terms. Therefore, the undersigned is directed to reiterate that the HCOs empanelled under CGHS shall charge only CGHS prescribed rates from all CGHS pensioners including Hon'ble Members of Parliament and strict action shall be taken in case of violation of these guidelines.

The Additional Directors, CGHS are advised to circulate a copy of this Order to all the empanelled HCOs.

**(Dr. Nikhilesh Chandra)
Director CGHS**

Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
(EHS Section)
Nirman Bhawan, New Delhi

S.14028/30/2022-EHSDated

12th September, 2022

OFFICE MEMORANDUM

Subject: Reimbursement of medical claims to pensioners under CS(MA) Rules, 1944 as directed by various CATs/Courts-reg.

The undersigned is directed to say that as per Note-2 below Rule-2 of CS(MA) Rules, 1944, Retired Government officials are not covered thereunder. However, as per extent CGHS guidelines, Central Government Pensioners residing in non-CGHS areas have the following options:

They can avail Fixed Medal Allowance (FMA) in lieu of OPD facilities under CGHS.

1. They can also avail benefits of CGHS (OPO & IPD) by registering themselves in the nearby CGHS covered city after making the required subscription.
2. They also have the option to avail FMA, for OPD treatment and CGHS for IPD treatments after making the required subscriptions as per CGHS guidelines.

2. All Ministries/ Departments of Government of India are requested to bring the contents of this OM to the notice of organization(s) under their administrative control for guidance and compliance thereof. Also, retiring Central Government employees may be made aware of the above rule position.

3. Court CATs cases filed by pensioners may be defended by Ministries/ Departments in the light of above rule position. No reference in this regard needs to be made to Ministry of Health & Family Welfare for comments/ clarifications etc, thereon.

4. This issues with the approval of Competent Authority.

Digitally Signed by Guite
Elsy Thang Biak Lun
Date: 12-09-2022 15:52:01
Reason: Approved
(Guite Elsy Thang Blak Lun)
Under Secretary to the Government of India
Tol. No. 011-23061778

Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
(EHS Section)
Nirman Bhawan, New Delhi

F No Z15025/26/2022/DIR/CGHS/DIR/CGHS/

Dated the 13th September, 2022.

OFFICE MEMORANDUM

SUBJECT: Cancer Treatment at Tata Memorial Centre, Mumbai – regarding

Tata Memorial Centre , Mumbai is a Premier Institution for Cancer treatment and many CGHS beneficiaries avail treatment facilities at the Centre. In this regard the matter has been reviewed by the Ministry and a Memorandum of Agreement has been signed between TMC, Mumbai (and its subsidiary Advanced Centre for Treatment, Research and Education in Cancer (ACTREC), Khargahar, Navi Mumbai) and CGHS with a view to streamline the procedures for undergoing treatment at Tata Memorial Centre , Mumbai.

2. In this regard the undersigned is directed to convey the procedure to be followed by CGHS beneficiaries for availing treatment at Tata Memorial Centre, Mumbai as per the details given under:

i) All CGHS beneficiaries shall obtain a referral letter from a CGHS Wellness Centre in Mumbai /Office of AD, CGHS in Mumbai for availing Cancer treatment from Tata Memorial Centre , Mumbai.

ii) CGHS Wellness Centre shall refer the CGHS beneficiary with a proper authorization letter indicating the entitlement of the beneficiary for out/in-patient treatment i.e., General ward , semi-private ward or Private ward as the case may be corresponding to the C,B,A of Tata rates respectively as authorized as per their entitlement.

ii) CGHS beneficiaries shall carry CGHS Card

iii) The authorization letter shall be valid for one month and The CGHS authorization letter is inclusive for all the in house treatment (Consultation, Investigation, Chemotherapy, Radiotherapy, Surgery etc) during the validity period of one month. CGHS beneficiaries shall have to submit authorization letter in original along with two photo copies.

iv) The CGHS beneficiaries and their dependents who are referred to TATA Memorial Centre will be charged as per the rates in force and amended from time to time for various treatments as per TATA MEMORIAL CENTRE.

v) Memos relating to drugs will be given to patient only as per policy of Tata Memorial Centre.

vi) All the medicines prescribed by Tata Memorial Centre's doctors will be supplied to the patients by the Centre as per the procedure in force from time to time. In the event medicines

are not available in TMC'S dispensary, patients will have an option to procure from CGHS as per rules. In such circumstances Medical Superintendent, TMH, will certify that the medicine was not available in TMC dispensary and CGHS will provide the same to the patient.

vii) No priority / preferential treatment will be accorded for the patients unless clinically indicated.

viii) Tata Memorial Centre shall provide treatment on credit basis to pensioner CGHS beneficiaries, etc., and to CGHS Staff as per the Authorization letter and bills shall be sent to Additional Director, CGHS , Mumbai for payment as per terms and conditions of MoU. However, the credit facility shall not cover Bone Marrow Transplant cases , for which separate permission is required. Credit facility will not be extended to pensioners and CGHS staff who opt for treatment in a higher category than the one he/she is entitled to.

ix) Serving CGHS Staff shall take permission letter from Addl. Director, CGHS of the city of residence and report to Add. Director, CGHS , Mumbai for further referral to TMC.

x) Other serving employees report to CGHS, Mumbai with approval of their Ministry/Department.

xi) Any consultation without the presence of the patient shall be charged by TMC at normal rates and no credit facility shall be provided.

xii) Serving CGHS beneficiaries shall make payment and claim reimbursement from concerned Ministry/Department.

3. These orders are valid for a period of two years from date of issue.

[Dr Nikhilesh Chandra]
Director,CGHS
Tel 011-2306 2800

Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
(EHS Section)
Nirman Bhawan, New Delhi

F. No. S.11011/11/2016-CGHS(P)/EHS

Dated, the 28th October, 2022

OFFICE MEMORANDUM

Subject: Revision of rates of subscription under Central Government Health Scheme due to revision of pay and allowances of Central Government employees and revision of pension/ family pension on account of implementation of recommendations of the Seventh Central Pay Commission.

In partial modification to this Ministry's O.M. of even number dated 9th January, 2017, the undersigned is directed to say that entitlement of wards in private hospitals empanelled under CGHS as contained in Para 3(B) of the O.M. ibid stands revised as under with effect from the date of issue of this O.M. : –

Sl. No.	Corresponding Basic Pay drawn by Officer in 7th CPC per month	Ward Entitlement
1	Upto Rs. 36,500	General
2	Rs. 36,501 to Rs. 50,500	Semi-Private
3	Above Rs. 50,500	Private

2. This issues with the concurrence of the Department of Expenditure vide their I.D. Note No. 18(1)/EV/2016 dated 11th May, 2022 read with I.D. Note dated 6th October, 2022.

3. Hindi Version follows.

(Guite Elsy Gat Biak Lun)
Under Secretary to Govt. of India

Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
Nirman Bhawan, New Delhi

F No Z/1/2022-DIR(CGHS)-CGHS DDEPARTMENT

Dated the 10th Nov 2022

OFFICE MEMORANDUM

Subject: Clarification regarding billing by CGHS Empanelled Hospitals

With reference to the above subject the undersigned is directed to draw attention to the OM No 2-1/201/CGHS/VC/CGHS(P) dated the 1st August 2013 vide which clarifications were issued regarding admissible and non-admissible items.

As per para (c) of the above referred OM it was clarified that during in-patient treatment of the CGHS beneficiary, the hospital will not ask the beneficiary or his/her attendant to purchase separately the medicines / sundries / equipment of accessories from outside and will provide the treatment within package rate, fixed by the CGHS which includes the cost of all the items.

Under para 2 of the above referred OM it has also been clarified that expenses incurred on medicines, consumables, sundry accessories, etc., which are purchased from outside, based on specific authorization of treating doctor/staff of the concerned hospital will be reimbursable if they are not falling under the list of non-admissible items. In case the empanelled hospital has asked a CGHS beneficiary for purchase of the said item over and above the package rates, reimbursement shall be made to the beneficiary and the amount shall be recovered from the pending bills of hospital.

File No: S.11011/11/2016-CGHS(P)
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
(EHS Section)

Nirman Bhawan, New Delhi
Dated the 22nd November, 2022

OFFICE MEMORANDUM

Subject: Revision of rates of subscription under Central Government Health Scheme due to revision of pay and allowances of Central Government employees and revision of pension/ family pension on account of implementation of recommendations of the Seventh Central Pay Commission-reg.

In continuation of this [Ministry's OM of even number dated 28.10.2022 \(copy enclosed\)](#) on the subject cited above, the undersigned is directed to issue clarifications, with regard to several clarification requests received in this Ministry. The clarifications on such issues raised may be seen as under:

Sl.No.	Issues raised	Clarification
i.	Is this OM applicable to pensioners of autonomous bodies under CGHS too?	Autonomous Bodies/ Statutory Bodies are provided only OPD facilities, under CGHS, on cost to cost basis. IPD treatment costs are borne by the concerned ABs/SBs through their own resources. Therefore, it is for the concerned ABs/SBs to whom CGHS facilities have been extended, to take a decision in the matter.
ii.	Is this OM applicable to pensioners who have retired prior to October 2022? Out of retirees, some have given life time contribution while others contribute on a yearly basis.	The OM dated 28.10.2022 has been issued with the approval of D/o Expenditure, M/o Finance, to rectify certain anomalies in the ward entitlement of beneficiaries post 7th CPC, as fixed vide OM dated 09.01.2017. There is no change in the subscription rate as already fixed vide OM dated 09.01.2017. There is no linkage between CGHS subscription and ward entitlement. Therefore, all CGHS beneficiaries (Serving & Pensioners) who are eligible for upgradation of the ward entitlement, according to the revised basic pay slabs, as mentioned in OM dated 28.10.2022, may apply for fresh CGHS card. However, Medical claim cases for treatment taken by beneficiaries prior to 28.10.2022, will not be re-opened for the purpose of reimbursement with regard to revised ward entitlement(s).
iii.	Many pensioners who have retired on 31/10/2022 had applied for pensioners' card with contribution before 28/10/2022. What would be the status of their ward entitlement?	

2. This issues with approval of Competent Authority.

(Hemlata Singh)
Under Secretary to the Government of India
Tel No. 011-23061778

Ministry of Health & Family Welfare
Department of Health & Family Welfare
(Directorate of CGHS)
Nirman Bhawan, New Delhi,

F.No. 4-2201 2/01 /2021 -CGHS-I

Dated:1/12/2022

Subject: Presence of unauthorized persons in wellness clinics/stores MSD and AD offices of CGHS cities/zones -regarding.

Sir/Madam,

To

Additional Director,

CGHS, All cities

Copy to

I am directed to refer to subject mentioned above and to say that it has been decided by the competent authority that to ensure safety, transparency in smooth functioning of CGHS, all Additional Directors CGHS cities/zones may be issued directives to ensure that no person other than officers /officials, clerical) Para medical staff appointed in CGHS either on regular/contracts/engaged on outsourcing basis and CGHS beneficiaries/ attendants allowed to be present in/visit wellness centres/poly clinics/stores/MSD and AD offices of cities/zones. It will be sole responsibility of concerned AD and/or CMO I/C of wellness centre & WC and polyclinic etc. to strict comply with these directions, failing within administrative action as deemed fit may be taken in the matter.

To ensure compliance, this is needed to give wide circulation in all offices/WCs/Polyclinics/CGHS wings etc.

Signed by Manoj Kumar Verma

Dt. 1/12/2022

(Manoj Kumar Verma)

Under Secretary (CGHS-Admin)